

01

We promote
**SUSTAINABLE
FOREST
MANAGEMENT.**

“CLEAR AND FERTILISE” programme supported

658 smallholders
on total of 6,066 ha

72% of wood
supplies certified

€ 4.1 Million
Investment in protection
against forest fires

02

We are reducing our impact on
**ENERGY AND
CLIMATE...**

ROADMAP TO CARBON
NEUTRALITY launched in 2019

CDP Climate Leadership A-

Consumption of
renewable energy **67%**

New biomass boiler
in Figueira da Foz set
to **cut Navigator CO₂ emissions**
by 20%

03

... and we have efficient
**INDUSTRIAL
ENVIRONMENTAL
MANAGEMENT.**

Corporate Programme
for Reducing Water Use

80% Water
returned to the environment

CIRCULAR ECONOMY PROJECTS

80% Waste
recovery rate

04

We invest in the
**HEALTH
AND SAFETY**
of our Employees...

Safe Horizon Programme with
ZERO ACCIDENTS TARGET

Frequency Index:
7.8

OCCUPATIONAL HEALTH
PROGRAMME
1,881 Employees
covered

² Materially relevant suppliers – accounting for around 80% of Navigator’s total purchasing volume

³ The suppliers assessed here correspond to approximately 75% of Navigator’s total volume of purchasing in the categories of woods, chemicals, logistics and other products and services

05

... and in
**TALENT
MANAGEMENT**
developing human capital.

TRAINING & DEVELOPMENT

182,740 h training hours
59 h/Employee

25% of successions assured
for critical functions

06

**SUSTAINABLE
SUPPLIER
MANAGEMENT**
is essential in our value chain.

Code of Conduct distributed
to 88% of suppliers²

76%
of suppliers³
with sustainability
assessment

74%
of Wood Suppliers
with certified Chain
of Custody

07

We value
**CUSTOMER
SATISFACTION...**

Customer Satisfaction
Index (CSI)
UWF Paper: **91%**

Sales of Paper and Pulp:
124 countries and 11 territories

In-house production of
**UWF paper with basis weights higher
than 120 g/m²**

08

... and **COMMUNITY
ENGAGEMENT.**

NAVIGATOR TOUR PROGRAMME
5,416 Visitors

16 #MYPLANET initiatives

10,000 Children
took part in "Give the Forest a Hand"

09

INNOVATION AND R&D
are crucial to the sustainability of our
business

inpactus Project

€ 4.3 Million:
R&D investment

95% of projects with high levels
of technological readiness /
time to market